

Mitel 5304 IP

Quick Reference Guide



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|---------------------------------------|---------------------------------------|
| 1 Display | 6 Line 1 and LED |
| 2 Ring/Message Indicator | 7 Volume, Ringer and Contrast Control |
| 3 Speaker | 8 Keypad |
| 4 Programmable Keys | 9 Handset |
| 5 Line 2 or Programmable Key with LED | |

8 programmable keys, 1 prime line, back-lit display.



INTERCOM CALLS

- + Dial the extension number

MAKING A CALL

- + Lift the Handset
- + Dial 9 for an outside line
- + Dial the number

CONFERENCE

While connected to a 2-party call:

- + Press the programmed Trans/Confkey
- + Dial the number of the next party
- + Wait for an answer
- + Press the programmed Trans/Confkey

To leave a Conference:

- + Hang up

TRANSFERRING A CALL

While connected to a live call:

- + Press the programmed Trans/Conf key
- + Dial the desired number
- + Hang up OR wait for the called party to answer, announce the transfer and then hangup

HOLD

To place a call on Hold:

- + Press the programmed Hold key
- + Hang up or place another call

To return to a call on Hold:

- + Lift the handset and press the flashing line key